



### **SMARTair - "Spring4Shell" vulnerability statement**

Dear All,

Regarding the recent information around ""Spring4Shell" vulnerability, we would like you to use the official statement below to answer any customer requests.

#### **Customer communications on demand:**

*As the global leader in access solutions, we take physical and digital security very seriously. We continuously work on strengthening security for our customers and their employees.*

*We are constantly monitoring our operations and procedures and take swift measures to protect our security solutions.*

*Once we became aware of "Spring4Shell" (it has been catalogued as CVE-2022-22965) vulnerability, we immediately started the work to analyze if there were any potential impacts related to SMARTair TS1000 and Tesa Hotel software tools.*

*The investigation follows our protocol security incident response policy. We can confirm that neither SMARTair nor TESA Hotel are vulnerable to CVE-2022-22965 as we do not use the referenced Java Development Kit (JDK) or the mechanisms stated as being vulnerable.*

- Ends -

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