Check-in made easy at a large new aparthotel

TESA

ASSA ABLOY

Experience a safer and more open world

Source: Booking.com [news.booking.com/latest-bookingcom-sustainable-travel-data-reveals-ongoing-challenges-for-consumers--highlights-a-heightened-opportunity-for-cross-industry-collaboration]

Digital access enhances guest experience and sustainability performance

"When planning this project, we focused on achieving efficiency and sustainability in every area."

Borja Cuesta, General Manager, Kora Green City

Project

Company: Kora Green City (koragreencity.com)
Location: Vitoria-Gasteiz, Spain
Segment: Tourism / Holiday apartments
Devices installed: Online digital access system with Check-in by PIN functionality, incorporating 214 TESA *i-max* Wireless Escutcheons with Keypad & 5 Wall Readers
ASSA ABLOY brand: TESA Hotel
Access technology: Check-in by PIN
Year of installation: 2022

Challenge

Kora Green City is an innovative aparthotel concept located in Spain's Basque Country. Their Passive House (passivehouse.com) building – a recognized standard to deliver net-zero-ready properties – has the highest accommodation capacity of any in Europe.

They sought a digital access solution to meet the security and flexibility needs of guests and also provide inspiration, comfort, contemporary design and environmental responsibility.

Key Requirements

· Stylish, robust digital locking which enables convenient features such as contactless check-in
· Easy remote management of the site and access from an intuitive web-based portal or application
· An access solution which helps the hotel maximize profitability and minimize environmental impact
· World-class energy efficiency and reduced consumption of single-use plastics, with paperless booking and stays

Solution

TESA Hotel's Check-in by PIN solution boosts the guest experience from the moment they arrive: there is no need for a handover of physical keys at check-in (or check-out). Automatically sent to the guest, a unique code gives them access to their room, via a Keypad on the TESA Hotel *i-max* Escutcheon, as well as Kora's communal *"WOW!"* spaces. The PIN automatically expires when the guest checks out, preventing unauthorized re-access and improving hotel security. If they want to extend their stay, they don't even need to re-visit the reception desk.

TESA Hotel software brings major management convenience and efficiency benefits. *"TESA's solution has made it easier for us to manage, saving time for managers and guests, making access more dynamic and flexible,"* explains Eneko Balda, Technical Director at Kategora, the company which designed, built and now manage the aparthotel. Using the intuitive TESA Hotel Web Manager application, staff can grant, modify or cancel any guest or employee's access permissions at any time. Real-time communication between system and locks keeps facilities staff up-to-date with the status of all doors. They can receive alerts about lock battery status, doors left open and other incidents. Everything is accessible remotely via the control panel.

Talleres de Escoriaza S.A.U.
Barrio de Ventas, 35
20305 Irún
Gipuzkoa – España
Tel: +34 943669100
marketing@tesa.es
www.tesa.es/en

To know more about Check-in by PIN management system, click here:

https://www.youtube.com/watch?v=1I11vN9fw8w